

### NO PARTY

We have a strict "no party" policy. Our security team monitors the building.

We ask that you respect this policy to ensure all guests including yourselves have a quiet and comfortable stay.

## NO SMOKING

Strictly non-smoking inside the building. A cleaning fee will be charged if breached.

## COOK TOP / OVEN

Please use the extraction fan located above the stove if available.

# FIRE ALARM "IN THE CORRIDOR (NEAR THE ELEVATORS)" = \$2000 CHARGE

#### FIRE ALARM "IN THE UNIT" = NO CHARGE

If the fire alarm is activated in your unit, please air the unit.

Open the window(s) in the living room that faces the outside of the building. The alarm will eventually stop.

Unless absolutely necessary, do NOT open the door to the corridor because it will activate the central alarm system in the corridor.

If the central alarm system is activated, you will be charged the penalty of AUD\$2000 imposed by the New South Wales Fire Department.

## LOST KEYS

• If you lose your room key, a \$300 replacement fee will apply. Please present a photo ID.

## PACKAGES (COURIER/DELIVERY)

 Packages sent to Oaks must be tagged under your name. Packages can be collected from the front office.

## FRONT OFFICE IS OPEN 24 HOURS/7 DAYS A WEEK

- If you have any questions or concerns, please contact us.
- Please DO NOT try "DIY" if you have difficulties operating in-room facilities.